

# Lifetime Warranty Statement



This warranty against defects is given by:

Absco Industries (ABN: 77 869 708 678)  
Address: PO Box 119 Acacia Ridge QLD 4110  
Ph: 1800 029 701  
Fax: 07 3344 1191  
Email: admin@absco.com.au

**Date of issue:** 19 December 2018

## Details of Manufacturer's Warranty

This product comes with a Lifetime structural warranty from the date of purchase. This warranty also applies where there are missing or damaged parts identified in the parts list referred to in the instruction kit within the product packaging.

Please ensure that you keep this warranty form in a safe place along with your proof of purchase. You can register your warranty online <http://absco sheds.com.au/warranty-details/> or complete the form on the back of this document and mail it back to Absco, along with a copy of your proof of purchase.

The benefits of this warranty are in addition to your rights under the Australian Consumer Law (ACL) and in particular, the guarantees implied under the ACL and any other rights and remedies of the consumer under a similar law in relation to the goods and services to which this warranty relates.

## Process of claiming warranty:

To make a claim under the warranty within the warranty period, you will need to contact the manufacturer directly by phone or email:

**Contact Number:** 1800 029 701  
**Contact Email:** admin@absco.com.au

You will be required to produce proof of purchase (this is at discretion of the manufacturer) at the time of the claim.

The manufacturer bears the cost of replacing the products or spare parts or repairing the products and reasonable direct expenses of claiming under this warranty:

Where parts are replaced, the manufacturer will bear the cost of sending the spare part and will endeavour to deliver it to the customer's nearest reseller within 20 working days for the customer to pick up. At such time the customer may be required to return the alleged faulty parts.

Where assessment is required in case of replacing or repairing the product, the manufacturer will appoint an assessor within 10 working days to identify the alleged defect. The manufacturer will bear the repair costs by appointing a local tradesman. The manufacturer may choose to replace the product if the repair or the cost of repair is not feasible. The replacement product will be available for collection from the nearest reseller within 20 working days. The customer will bear the cost of assembly for the replacement product.

## IMPORTANT

### 1. Manufacturer's Disclosure

This warranty against defects shall not apply in the following situations:

- A) Where the product is not assembled in accordance with the instructions provided in the product kit;
- B) Where the product is used to store corrosive materials such as fertilizer, chlorine etc;
- C) The warranty does NOT cover damage caused by storms, wind, rain, snow or poor foundations;
- D) This warranty does not apply to surface deterioration of panels caused by 'Swarf' (Tiny particles of steel debris left from cutting, grinding or drilling operations) that has not been removed after building construction.

### 2. Notes

This product is weatherproof to a certain level; however driving windy rain may cause the product to leak. Condensation may also occur in some weather conditions such as extreme heat or cold. The product should only be used for storing items such as gardening equipment and should not be used for articles that may be prone to damage if they come into contact with moisture.

We recommend you use a waterproof sealant to fill any gaps or joins in order to minimise the risk of water entering.

### 3. Major Defects

If the manufacturer is satisfied that the defect is a major defect, the purchase price may be refunded in lieu of providing a replacement product or repairing the product.

This warranty is provided in addition to other rights and remedies you have under law: Our goods come with guarantees which cannot be excluded under the Australian Consumer Law. You are entitled to replacement or refund for a major failure and to compensation for other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

**If you do not wish to register your warranty online, complete the below form and email, fax or post this form back to Absco, along with a copy of your proof of purchase.**

NAME: \_\_\_\_\_

STREET ADDRESS: \_\_\_\_\_

POSTAL / ZIP CODE: \_\_\_\_\_

STATE / CITY / PROVINCE / REGION: \_\_\_\_\_

COUNTRY: \_\_\_\_\_

SHED TYPE/CODE: \_\_\_\_\_

ORDER NO: \_\_\_\_\_

DATE OF PURCHASE: \_\_\_\_\_

EMAIL ADDRESS: \_\_\_\_\_

DATE REGISTERED: \_\_\_\_\_

